



Important Tips



Registration

- When creating your password, it must be an 8-digit code, consisting of NUMBERS ONLY, that will be put in 2 sections, once the left side, and confirmed on the right side using the same 8 digits, and select done to save and complete password.
- Zoccam will not work on a desktop PC, must use a mobile device or iPad.
- Forgot password? Email support@zoccam.com to reset your account.
- You will need the following items to proceed to deposit steps; 1) Contract showing purchase address, buyer, seller and agent's names and email address, title company name and branch information and amount needed to deposit. 2) The check you will be depositing, fully completed, and signed, or your banking institution log in information.



iPhone Only – Z Check

- Z Check can only be used on an Apple device. (iPhone or iPad) Not compatible on Android.
- Must use a checking account.
- If funds were recently transferred into the checking account, customer must wait a min of 2 hours for the funds to be available to create the z check.
- If you are unable to see the save or done function button, rotate your device.
- If your bank does not appear in the search screen, this means your bank does not offer the ability to use Z check.
- If banking with Navy Federal Credit Union, click on the “aA” icon on the web bar and then select hide reader and you will be able to proceed.



iPhone & Android – Paper Check

- Do NOT submit a blank check.
- Check must be payable to the Title Company.
- Numerical and written numerical portion of the check must match.
- Date your check.
- Sign your check.
- Do not submit a picture of a picture of the check, must be a physical check in front of you.
- If the system times out while taking picture. select manually take photo and follow instructions.
- If there are black lines on the side of the check while taking picture, rotate your device for full screen view.